



Urchfont C. E. Primary School

Cuckoo Corner, Urchfont, Devizes, Wiltshire, SN10 4RA

Tel: 01380 840793

Email: admin@urchfont.wilts.sch.uk

12.01.21

Dear Parents/Guardians,

Remote Learning Support

The Government is currently looking at ways of supporting children with home learning. For those families who may be having issues with broadband access or mobile data caps we may be able to offer additional support through the following Government schemes:

Increasing data allowances on mobile devices to support children:

This scheme temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education when their face-to-face education is interrupted.

4G Wireless routers

The Department for Education (DfE) may provide 4G wireless routers for disadvantaged children do not have broadband to help them get online and access remote education.

Temporary Device Loan

We are hoping to be able to loan some students a tablet in order to support with home learning whilst the school remains closed. As we will have a limited number of devices available, priority will be given to those students defined as vulnerable or disadvantaged by the government's current guidance.

Please note that all devices loaned out by Urchfont Primary School will remain the property of the school and must be returned in good condition with reasonable wear and tear when the school reopens. The device will be covered by our insurance policy, however please note that there is an excess of £100 if the device is lost or damaged which you would be responsible for paying. The use of the device is subject to our Parent Loan Agreement and Pupil Acceptable Use Agreement.

Who may get help?

Children and young people who:

- Do not have fixed broadband at home
- Cannot afford additional data for their devices and/or do not have internet access
- Are experiencing disruption to their face-to-face education and unable to fully access our remote learning offer
- Any child who has been advised to shield because they are clinically extremely vulnerable

We hope that these initiatives will support parents with home learning, and if you feel that you may be eligible for either of the three options above, please let us know by completing and submitting our online application form. The form can be found on the Home page of the school website under 'Remote Learning Offer':



<https://www.urchfontprimary.co.uk/index.php/parents/surveys/view/form>.

If you have any questions in relation to the above please contact Mrs Atkins via telephone on 01380 840793 or via email at admin@urchfont.wilts.sch.uk.

Before you complete the online form, please take the time to read the Government's Privacy Statement below (only applicable to 4G router and mobile data increase requests)

Privacy Statement:

- 1 For the purposes of Data Protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities
- 2 If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
- 3 The mobile network operator will use that information to increase the data available for the count holder's mobile devices if they qualify for the offer.
- 4 The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
- 5 No personal information will be shared with the DfE if you do not want to take up the offer.
- 6 If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
- 7 If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

Please note that whilst we will endeavor to try and provide assistance for those families who need help, there is no guarantee that devices or data can be sourced due to government limitations.

Yours sincerely



Mrs. C. E. Talbot

